

BOOKING FORM
812 Balmoral Drive, Westhaven, Davenport, Florida 33896, USA.

Booking in the name of.	
Address.	
Contact Telephone Number.	
E mail address.	
Arrival Date.	
Departure Date.	
Number of Days.	

FULL DETAILS OF ALL PERSONS OCCUPYING THE VILLA INCLUDING THE AGES OF ALL PERSONS UNDER 18 YEARS.	
Name 1	
Name 2	
Name 3	
Name 4	
Name 5	
Name 6	
Name 7	
Name 8	

Item	Cost US\$	Cost £	YES	NO
Pool and spa heat	US\$30 / Day			

A deposit of £100 per week is required at the time of booking and the remainder is due 8 weeks prior to arrival. Payment can be cheque made out to M Hooper, or bank transfer

PLEASE COMPLETE THE FOLLOWING.

I enclose the required deposit and I acknowledge that a security of US\$300 will have to be deposited with Horizon Vacation Homes upon arrival.

Declaration: I agree to accept the booking conditions on behalf of all persons listed on the booking form.

Signature:

Print Name:

Date:

TERMS AND CONDITIONS

The owners stated in these terms and conditions are [Mary and Michael Hooper](#)

The Company stated in these terms and conditions is the Management Company, [Horizon Vacation Homes of 648 Lockbreeze Dr., Davenport, FL 33897](#)

Your Booking.

After making a reservation you must complete the booking form, duly signed by the first named person in the party. The party leader must be over 18 years of age and authorised by all members of the party listed to accept the conditions of booking on their behalf. Once the Owners receive the booking form the booking will be confirmed in writing. Please check the details carefully to ensure they are correct, notifying any changes immediately. Due to state fire regulations the maximum capacity of the villa must not be exceeded. After you have received the confirmation there is a binding contract, English law governs all matters arising from it.

Villa Occupancy.

The villa will be available for your occupancy at 4 pm on the first day of your confirmed rental period. You are expected to vacate the villa by 10 am on the last day of your confirmed rental period. Late check is available at additional cost.

Payment.

A £100 per week deposit is required upon booking and is non refundable. The balance and security deposit is due 8 weeks prior to departure. If you book less than 8 weeks before departure the full balance is due immediately.

Security deposit

You are required to pay US\$300 deposit in case of breakage, loss or damage to the villa during your stay. This is payable to the Company on or shortly after arrival. It will be refunded 30 days after you return from holiday subject to there being no damage to the home or its contents. It is your responsibility to fully inspect the villa and its contents on your arrival and report any damage to the Company. This is to avoid you or your party being incorrectly charged for any deficiencies or defects to the property. The deposit is to cover such things as

- Non-return of keys
- Loss or breakage of inventory items
- Damage to the Property or its equipment
- Unauthorized Pets
- Excessive trash
- Cleaning / deodorising resulting from guests smoking in the property

The Guest agrees that the Party Leader remains responsible for all loss from the property or its inventory during the Rental Period. The Guest agrees that the Company can charge additional fees to cover: - Early arrival or late departure charges - Non-return of keys - Loss or breakage of inventory items - Damage to the Property or its equipment - Unauthorized Pets - Excessive trash.

Where loss or damage to the Property, the inventory, or equipment exceeds \$1000, the Owner will bill the Guest for the shortfall, and the Guest agrees to pay within 14 days. In the event that the Guest fails to pay any such shortfall, the Owner reserves the right to exercise any legal remedies to pursue the amount owed from the Guest. Where the Company finds damage or loss to the Property following the Guests departure that, in the view of the Company, constitutes malicious or wanton damage, the Owner reserves the right to notify law enforcement authorities and prosecute, in addition to billing the Guest for the full amount of repair or replacement, and the Guest agrees to pay within 14 days.

Cancellations

Should it become necessary to cancel the booking, the cancellation must be made by the party leader. The cancellation will become effective from the date the letter is received. Cancellations fees are subject to the time you cancel (details of cancellations fees below).

Notice given for cancellation fee. More than 56 days: Deposit only. 56 to 0 days: 100%

In the event of 812 Balmoral Drive being unavailable

If 812 Balmoral Drive becomes unavailable through reasons beyond our control, you will be informed as soon as possible. If your villa has to be changed, everything possible will be done to ensure that it is the same standard, or better, offering the same facilities. If a major change is required i.e. moving you to an inferior villa, then the following options will be offered:

- Accepting the change and a refund in respect of the price difference
- Cancelling and taking a full refund of all monies paid in respect of the booking

Liability

During your stay, the Owner and the Company will not accept any liability whatsoever for death, personal injury, accidents, loss or damage to persons or property however caused. The Sanctuary is a development that consists of both residential and vacation homes, neither the Owner nor the Company accept responsibility for any ongoing construction, alterations to houses or any noise or nuisance as a result thereof.

Force majeure

Unfortunately, the Owner cannot be held responsible nor accept liability where the Owner is prevented from delivering its obligations by "force majeure". These include but are not limited to, war, threat of war, civil commotion or strife, hostilities, strikes and other industrial disputes, natural disasters, fire, acts of God, terrorist activities, weather conditions, government action or other events outside our control. Your travel insurance may cover you in some of these events.

Travel Insurance

It is vital that you have adequate travel insurance for all members of your party to safeguard you from loss should it become necessary to cancel your holiday for an insurable reason. It is your responsibility to ensure you purchase cover that is sufficient for your needs.

In case of complaint

Whilst it is unlikely that you should have a complaint concerning your booking, things do occasionally go wrong. In case of complaint you must inform the Company immediately so the matter can be rectified as soon as possible. If you are not satisfied with the solution please make this known in writing. The Owner will not accept liability for any dissatisfaction or other complaints not reported to the Company during your stay.

Should the complaint be unresolved when you leave please put your complaint in writing to the Owner within 10 days of your arrival back to the UK. No liability will be accepted if the complaint is not received in writing within this period.

The use of amenities

The use of accommodation and amenities i.e. swimming pool, Jacuzzi etc is entirely at your own risk, no responsibility can be accepted for injury, loss or damage to the user or visitors belongings.

Basis of rental

The property is offered for short-term rental and provided on a self-catered basis. The Owner provides one soap bar (or equivalent in a soap dispenser) and a roll of toilet tissue in each bathroom as starter items for each booking party. Once these items are used, it is the guests' responsibility to replenish them. Except as defined above, items such as trash liners, paper towels, dish soap, laundry soap and bathrooms tissue are all items that are to be provided by the guest.

Non-smoking

Smoking is not permitted in the Property at any time. In the event that the Guest is found to have smoked in the Property, the Guest will be contacted and informed of any charges related to the cleaning/deodorising of the Property.

Pets

Pets are not permitted in the Property. Guests with pets are advised to place their pet at another facility. The Owner cannot be held liable for any loss or injury to a pet while staying at the Property, or for any action taken against the pet or pet owner by third parties. In the event that the Guest brings a pet to the Property, the Company may elect to evict the Guest from the Property with loss of all rental money paid and/or be levied a charge of at least \$120 per bedroom per week, to pay for additional sanitation and cleaning on the departure of the Guest

Pool /SPA heat

Pool & Spa heat is an optional amenity. Pool heat can be added to a reservation for a nightly rate shown on the booking form. Once pool heat is requested by the guest the heater will run from approximately 8AM to 8PM for the dates that have been paid for. Pool heaters will warm the pool to between 70 and 88 degrees Fahrenheit when operating optimally. Electric heating pumps, while still operating, are not effective during cold weather days when the outside ambient temperature drops below 60 degrees Fahrenheit.

Code of Conduct

The rental accommodations are situated on a resort development, which consists of both residential and vacation homes, therefore the Owners, or the Company cannot be responsible for any on-going construction, alterations to existing houses or any other nuisance as a result thereof on or around the housing development. During their stay the guest(s) are responsible for the property and are expected to treat the home with care and respect as they would their own home. This includes the locking of the doors and windows each time they leave the home. Please do not play loud music or do anything likely to inconvenience or annoy the neighbours after 10:00 pm and before 07:00 am. In the event that anyone in your party behaves in such a way, which the Company believes is likely to cause danger or distress or annoyance to anyone else on the property, we reserve the right to terminate your stay immediately. We shall not be responsible for any costs you incur, provide any compensation nor make any refunds for this action.

Parking

There is parking for two vehicles on the driveway in front of the property. Parking is not allowed on the roadway or footpath outside the property between 22:00 and 0700; the next day. The Home Owners Association for the West Haven Development will tow away vehicles parking on the road and footpaths between these times. Neither the Owners nor the Company accept any responsibility should renters' vehicles be towed away.